

# Exchange Summary

[www.michellelaurie.com](http://www.michellelaurie.com)

April 17-May 6, 2023

Considering how we work, and how we meet, has changed since the pandemic, what facilitation training is needed to help people succeed in this new context?



## PARTICIPATION

### Breakdown of Participation



**37**  
Participants



**23**  
Thoughts



**251**  
Ratings

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## PARTICIPATION


### Breakdown of Participation



I work for the following sector(s):



**33**  
Responses

%		Answer <i>(Multi-select)</i>
30%	(10)	Private
27%	(9)	Public (Government, Health, Education)
36%	(12)	Non-Profit
60%	(20)	Consulting
3%	(1)	Other




## THOUGHTS


### Key Thoughts





**The ability to switch from facilitating in-person, to remote or hybrid on the drop of a dime** Facilitator resilience is key to how we support our clients. Workers are now able to choose where they work and how they work. We must adapt

4.2  ( 11  )  
Ranked #1 of 23

**Creatively engage in the hybrid meeting environment**

4.1  ( 7  )  
Ranked #2 of 23

**Listening skills** it is the foundation of everything we do

4.0  ( 18  )  
Ranked #3 of 23



## THOUGHTS Facilitation



**The ability to switch from facilitating in-person, to remote or hybrid on the drop of a dime** Facilitator resilience is key to how we support our clients. Workers are now able to choose where they work and how they work. We must adapt

4.2  (11 )

**What is needed for successful hybrid facilitation**

4.0  (15 )

**Facilitators need to be able to work in multiple different "spaces"** We will be working more and more online and hybrid

3.9  (6 )



# THOUGHTS

## Hybrid



**Creatively engage in the hybrid meeting environment**

4.1  (7 )

**How to do hybrid meetings** Still a lot to work out, venues not ready

4.0  (14 )

**Hybrid facilitation.** In hybrid settings, I increasingly see groups default to streaming live stand-and-deliver presentations to avoid challenges with hybrid engagement

3.9  (15 )



## THOUGHTS Skills

**Listening skills** it is the foundation of everything we do

4.0  (18 )

**Skills for Agenda Design, considering the options of virtual, in-person and hybrid.**

3.8  (18 )

**Agenda building** Participatory methods



3.6  (12 )







## THOUGHTS Meeting



**How to ensure the Zoomies are given a level playing field with the Roomies, when there are Zoomies in a meeting** For equity and inclusion, for achieving better outcomes because the whole group participates fully, no one is marginalized **3.9**  (12 )

**art of using technology appropriately** meetings have become more reliant on technology especially through the pandemic response and beyond. **3.9**  (10 )

**how to host a meeting that has remote participants** **3.8**  (11 )





## WRAP UP Next Steps



### Thanks for participating

Contact [connect@michellelaurie.com](mailto:connect@michellelaurie.com) to work together to make your next meeting a success.

Check out current workshops offered:

June 2, 2023 - Engaging Beyond Words: using visuals for understanding and learning (online)

July 13&14 - Graphic Facilitation Workshop (in-person)

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